



BirchStreet Operational Insights

A customer who improves their Straight Through Processing rate from 50% to 75% and processes 1,000,000 invoices per year could **save an average of \$500,000 per year** in invoice handling costs.

Key Benefits

Operational Insights is an interactive reporting and analytics utility tool that helps platform users gain direct savings from limiting invoice touch.

Track key PO and invoice metrics

Display Confirming and Late PO rates

Trace “Straight Through” or “No Touch” Invoice rates

View invoices by source (eg, IMS, OCR, EDI, Manual Entry)

Monitor EDI invoice error rates

Meet your key PO and A/P operational objectives by:

- Gaining visibility into properties and suppliers that do not conform to your processes and require corrective actions
- Reducing manual entry errors by ensuring invoices get forwarded electronically
- Mitigating risk of excessive reliance on confirming PO's by identifying key suppliers' failures to maintain catalogs
- Analyzing how your organization's operational performance benchmarks against your industry peers

With the typical invoice “touch” costing between \$1 and \$3, identifying and addressing the above can result in real savings. [Learn More](#)